



# BARBECUE LODGES

*Outdoor Scandinavian Luxury*

## Guarantee

Thank you for your recent Lodge purchase from BBQ Lodges Ltd. We are reputable suppliers of quality Lodges and hope that you will have years of continuous enjoyment from your Lodge.

In this guarantee document, the word “you” refers to the customer who has purchased the BBQ Lodge. The guarantee remains with you while you own the Lodge. If you move house and the BBQ Lodge is resited by our own qualified and experienced team of fitters, the guarantee will remain valid for the remainder of the guarantee period. Should you opt to install a BBQ Lodge yourself, pay for a third party to do it or move it to another site during the warranty period yourself, the guarantee will be invalid. A full re-siting service is available from BBQ Lodges.

Our warranty includes replacement of component parts should they be found to be defective. This however does not include general wear and tear, accidental/wilful damage or negligence by you or any third party. Failure to use your lodge in accordance with manufacturer instructions and/or maintenance instructions will invalidate your warranty. Any un-authorized, third-party alterations or repairs made to your Lodge during the guarantee period and/or any defects arising as a result will not be covered.

Where possible the structure of the building (base, walls, roof etc) have a 10 year BBQ Lodges Ltd manufacturers guarantee. The guarantee terms are transferred to you by all suppliers of our raw materials therefore there is a variance in the duration of guarantee of some elements of the structure. The table over the page highlights the guarantee period for each part of the building. Soft furnishings are not included in the guarantee.

If any item out of guarantee is replaced and paid for, the guarantee for this item is reset back to the period as defined below.

Our guarantee is in addition to your legal rights in relation to Goods that are faulty or not as described. Advice about your legal rights is available from your local Citizens’ Advice Bureau or Trading Standards office.

## Maintenance & Usage

It’s important to follow these rules and guidelines as failure to do so will invalidate the guarantee as it will severely reduce the longevity of the lodge.

- Where our Premium Timber Treatment of Sadolin Classic is not included in your purchase, it is essential to apply two coats of an appropriate timber treatment within the first 2 weeks of ownership and then all Lodges should be re-treated annually thereafter. Timber is a natural product and is prone to changes in appearance and some movement. The occurrence of small knot holes or splits in extreme temperatures and weather conditions is common. Splits, knots or similar visual imperfections in the timber not affecting the structural integrity of the building will not be accepted as a valid reason for a claim against our warranty.

- Locks, hinges and other window furniture should be kept clean and wiped with a light oil annually. (Eg WD40). Locks should also be lightly oiled periodically. In coastal locations hinges and window furniture may degrade more quickly and so should be treated more regularly.
- The Lodge should be used at least once a month and in the colder seasons or in areas of more extreme weather conditions this includes lighting the fire and getting the lodge warm on a regular basis. Where power is retrofitted into your lodge, the use of a thermostat controlled low wattage oil filled frost heater is recommended a few times per week.
- The roof should be kept moss free at all times.

Guarantee Period (Years)	1	4	10
<b>Foundation and Base</b>			
Composite pegged base (if fitted by BBQ Lodges)			X
<b>Building</b>			
Walls			X
Window Frame	X		
Window Glass (from condensation but excluding all damage at any time)	X		
Window Elements (hinges etc.)	X		
Roof Pelmet		X	
Roof Shingles			X
Roof Structure			X
Door		X	
Door Elements (hinges, lock etc.)	X		
Door Handle (antler)	X		
Floor			X
Benches			X
BBQ Unit (including all associated parts)	X		
Bunk Beds			X
Skins & Accessories (not including cushion covers or other soft furnishings)	X		
LED Lighting	X		
Carbon Monoxide Alarm (excluding batteries) & Fire Extinguisher	X		